

Ministry Info

Welcome Team

Why is this ministry important to Riverside?

Part of Riverside's mission statement is to connect people in community. The aim of the welcome team is to begin this connection process from the moment anyone steps through our doors by making them feel welcome, accepted and comfortable in new surroundings, whether they are visiting for only one service, or interested in staying.

The Welcome team makes up a vital part of Riverside as they are part of each person's first impression. This team provides a cheerful, friendly face and warm handshake as each person arrives. The visitor's lounge is a place where people who are new to the church are invited to go after the service where they can meet people who are interested in them and are able to answer their questions about the church.

What does volunteering for this ministry entail?

- Welcome team members greet people at the doors into the building and into the hall.
- They hand out welcome packs to visitors during announcements which have a brochure with information about the church as well as a form for them to fill in with their details.
- They are available at the visitors' lounge after the service to chat to the visitors, serve them coffee and answer any questions they may have.

What is expected of a volunteer in this ministry?

- Arrive at the church by 9am.
- Participate in a prayer time prior to standing at the doors.
- Stay in the visitors' lounge until the last visitor leaves.
- Be willing where possible to take the place of a team member who cannot make it at the last minute.
- Wear your name badge every week, even when not on duty, so that people can recognise you as being part of the welcome team.
- Attend training once a year on a Sunday for about an hour after the service.

What do I need to consider before I commit to this ministry?

- ✓ People who wish to join this team need to have been attending Riverside regularly for at least 6 months.
- ✓ Attend services regularly even when you are not on the team.
- ✓ Team members need to be friendly and confident to interact with strangers.
- ✓ Be available to be on duty at least once a month.
- ✓ Be willing to serve on the team for a minimum of 1 year.

Who do I contact?

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